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AN ITIL ROADMAP: DEVELOPING A SERVICE & PROCESS ...

ITIL Lite: A Road Map to Full Or Partial ITIL Implementation, 2012, 131 pages, Malcolm Fry, Stationery Office, 0113313837, 9780113313839, Stationery Office,

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Taking key points from Malcolm's book "ITIL Lite", this presentation provides a high level road map to partial v3 implementation. Who should watch this presentation: - Organizations that are adopting or are thinking of adopting ITIL v3.

Thought Rock Live - "ITIL Lite - A Road Map to Partial v3 ...

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